

Accessibility statement for the website <https://shop.reply.com/> for the entities referred to in Article 3, paragraph 1-bis of Law No. 4 of 9 January 2004

Reply Spa is committed to making its website accessible in accordance with Law No. 4 of 9 January 2004. This accessibility statement applies to the website <https://shop.reply.com/>.

Compliance status

Partially compliant

This website is partially compliant with the requirements set out in Annex A of the UNI CEI EN 301549 standard, due to the non-conformities listed below.

Non-accessible content

The following content is not accessible for the reason indicated:

- Non-compliance with Law No. 4 of 9 January 2004.

9.1.4.3 Contrast (Minimum)

Some text or graphic elements do not reach the minimum contrast level required to ensure comfortable reading for all people, including those with reduced vision.



Preparation of the Accessibility Statement

This statement was prepared on 17/11/2025.

The information provided in this declaration has been obtained from:

- An evaluation conducted internally

Performed by Concept Reply, a subsidiary of Reply Spa.

The statement was last reviewed on 12/11/2025.

Reporting methods and contact information of the Service Provider

This statement can be accessed on the webpage https://shop.reply.com/it_en/accessibility-statement

To report any issues or provide feedback, please send an email to accessibility@reply.com.

The contact person for reporting is i.caia@reply.com

Reporting methods to AgID (Agenzia per l'Italia Digitale)

In case of an unsatisfactory response or lack of response within thirty days to the notification or request, the individual concerned can submit a report using the method indicated on AgID's institutional website (<https://www.agid.gov.it/it/design-servizi/accessibilita>).

Information about the website / mobile application

1. The website publication date: November 2016
2. Usability testing has been conducted: no
3. Currently there is no mobile application, but the site is developed in responsive mode and can be accessed on any mobile device.

Information about the organization

1. The number of employees with disabilities in the administration: 5.
2. The number of workstation for employees with disabilities: 0.